

Referral Fees, Commissions and Contractor Margins

At Jigsaw Move and Jigsaw Letting, we are committed to being open and transparent about any financial benefit we may receive when introducing clients to third-party service providers or arranging services on their behalf.

Clients are under no obligation to use any service provider recommended by us and are free to obtain quotations and services from any provider of their choosing.

Any recommendation made by Jigsaw Move or Jigsaw Letting is based on our experience of the provider's service, reliability and suitability. Referral fees, commissions or contractor margins do not affect our obligation to act in our clients' best interests.

Estate Agency Services provided by Jigsaw Move:

Conveyancing Services

Where a client chooses to instruct a conveyancing firm recommended by Jigsaw Move, we may receive a referral fee from the solicitor upon completion of the transaction.

Referral fee received: **£180.00 - £240.00 inclusive of VAT per completed transaction.**

This referral fee does not affect the fee charged to the client by the solicitor.

Mortgage and Financial Services

Where a client is introduced to a mortgage adviser or financial services provider, Jigsaw Move may receive a referral fee or commission.

Details of any fee received will be disclosed at the time of the introduction where applicable.

Letting Agency Services Provided by Jigsaw Letting:

Jigsaw Letting may arrange compliance services, contractor services and property-related works on behalf of landlords.

In some circumstances, Jigsaw Letting receives a discounted contractor rate and may retain a small margin when arranging these services. This allows us to administer bookings, coordinate access, review certification and manage the process on behalf of landlords.

Typical financial benefits received by Jigsaw Letting are set out below.

Service	Typical Financial Benefit Received
Energy Performance Certificate (EPC)	Up to £35.00

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Gas Safety Certificate & Boiler Service	Up to £30.00
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Electrical Installation Condition Report (EICR)	Up to £35.00
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Maintenance and Repair Works

Jigsaw Letting may receive a contractor discount, administration fee or margin when arranging maintenance, repair or improvement works.

The amount received varies depending on the nature and value of the works undertaken.

Where significant works are being arranged, quotations and costs will be provided to the landlord in advance for approval.

Insurance Services

Where a landlord or tenant chooses to take out an insurance product through a provider recommended by Jigsaw Letting, we may receive a commission from the insurer or intermediary.

Details of any commission received are available upon request.

Further Information

If you would like further information regarding any referral fee, commission, contractor discount or financial benefit received by Jigsaw Move or Jigsaw Letting, please contact us and we will be happy to provide additional details.

This page is reviewed periodically and figures shown are typical amounts received. Actual amounts may vary depending on provider, service level and property type.